

MARCUS ALERT

Suicide/Crisis Lifeline: 988

To access mobile crisis services,
call 988 or 911.

EMERGENCY SERVICES

Emergency Services (ES) provides
24/7 response to psychiatric crises.
ES clinicians assess for immediate
psychiatric intervention to include
issuance of temporary detention
orders (TDO) for individuals in need
of mandated treatment in a
psychiatric hospital.

24/7 Crisis Line: 757-788-0011



300 Medical Dr.,
Hampton, VA 23666
757-788-0300

Marcus Alert and
Emergency Services serve
children, adolescents, and
adults and operate 24 hours a
day, 7 days a week

23-Hr. Program and the Regional
Crisis Stabilization Center serve
adults 18+, 24 hours a day,
7 days a week.

WALK-IN SERVICES FOR BEHAVIORAL HEALTH
CRISIS ASSESSMENT AND SERVICES ARE
PROVIDED 24 HOURS A DAY, SEVEN DAYS A WEEK



**URGENT CARE CENTER FOR
ADULTS EXPERIENCING A
BEHAVIORAL HEALTH OR
SUBSTANCE USE CRISIS**

BJ Roberts Behavioral Health Center
300 Marcella Rd.,
Hampton, VA 23666
757-788-0800

23-HR. CRISIS OBSERVATION PROGRAM

This program serves adults (18+) and provides rapid and comprehensive short-term, intensive services designed to stabilize individuals in behavioral health crisis up to 23 hours.

Services provided:

- Crisis Assessment
- Nursing Assessment
- Psychiatric Evaluation
- Care Coordination
- Nursing and medical screening
- Counseling
- Peer Recovery Services
- Skill Restoration
- Health Literacy Education
- Assistance with referrals and resources



REGIONAL CRISIS STABILIZATION CENTER (RCSC)

24/7/365 RESIDENTIAL TREATMENT PROGRAM

The RCSC is a 16-bed facility for adults (18+) experiencing acute mental health or co-occurring substance use crises. It provides short-term stabilization in single-occupancy rooms. Admission requires acute dysfunction or distress, risk hospitalization, step-down from higher care, or behavioral impairments.

Medically monitored withdrawal and detox services are available for qualifying psychiatric admissions.



Who is eligible for services?

Individuals (18+) who are experiencing a behavioral health or substance use crisis.

